Ecosystem-Based Management: Opportunities and Challenges

Mark T. Imperial, Ph.D. **Master of Public Administration Program University of North Carolina at Wilmington** imperialm@uncw.edu http://people.uncw.edu/imperialm/index.htm

Presented at "Change and Sustainability in the Baltic Sea Area", Södertörn University College, Sweden, November 20 – 21, 2006









Objectives

- Describe the ecosystem-based approach from an institutional perspective
- Discuss what we know and don't know based on the U.S. experience with the approach
- Identify factors that influence ecosystembased management programs
- Provide some advice to practitioners



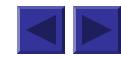


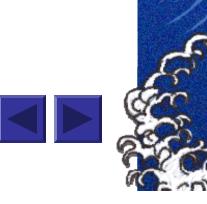


Ecosystem Management in the U.S.

- Wide variety of watershed based programs operating at different scales that use an ecosystem approach
 - Great Lakes Program
 - Chesapeake Bay Program
 - National Estuary Program (NEP)
 - Lake Tahoe
 - Special Area Management Plans
 - State Watershed Partnership Programs
- Other ecosystem-based programs include
 - South Florida Ecosystem Restoration (Everglades)
 - Greater Yellowstone Ecosystem
 - Marine Sanctuary Program
 - Gulf of Mexico/Gulf of Maine Programs







Similarities & Differences

Similarities	Differences
Complex	 Rules governing commons are crafted by organizations operating at a
Environmental	different institutional level
Commons	 Multiple interrelated environmental problems
Systems	■ Scales vary
Perspective	 Single effort vs. multiple, overlapping efforts
	Synoptic (comprehensive) vs. strategic
Role of	Emphasis on applied vs. basic research
Science	 Scientific vs. time and place information
	 Availability of environmental monitoring data varies
	 Little emphasis on social science or evaluating program effectiveness
Public	 Advisory committees vs. collaborative decision making
Participation	 Conflicting human values vs. science and environmental integrity
Institutional	■ Top-down vs. bottom-up in orientation
Arrangements	 Improving existing institutions vs. building new institutions
Matter	 Organizational arrangement varies
	 Availability of resources varies
Collaboration &	 Multiple policy instruments & actors
Networks Used in	 Interagency cooperation and coordination
Implementation	 Includes NGOs and private sector
	■ Limited to win-win, win-no-lose actions







What is the Ecosystem-Based Approach?

- Many assume that no ecosystem is "managed" without some form of centralized government program
 - Programs in the U.S. often emphasize science and participatory planning
- But all ecosystems are "managed" in various ways
 - Complex set of government programs at the federal, state, and local level whose decisions and actions influence the health and integrity of an ecosystem
 - Ecosystem-based management is as much a governance problem as it is one of science or policy design









Ecosystem Governance

Governance

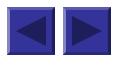
 Means for achieving direction, control, and coordination of organizations with varying degrees of autonomy in order to advance the objectives to which they jointly contribute

Challenge for practitioners:

- Find ways to enhance governance in a world of shared power where the capacity for solving problems is widely dispersed and few organizations have the power to accomplish their missions by acting alone







Improving Ecosystem Governance

You improve ecosystem governance by

- Building, enhancing, expanding, changing, and managing interorganizational networks
- Altering, changing, or improving how decisions are made both within and across organizations (integration and coordination)
- Building new institutions that improve problem solving capacity

These efforts generate public value by

- Improving government service delivery (efficiency, effectiveness, accountability, customer satisfaction, etc.)
- Accomplishing things that cannot be done by working alone
- Stimulating learning and the diffusing of innovations
- Improving social capital/civil society (trust)







Efforts to Enhance Governance Can Be . . .

Externally driven

- Individuals or organizations outside the network work to improve institutional design and administration of organizations within the network
- Politics, lobbying, one level of government trying to influence actions of another, etc.

Internally driven

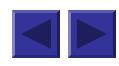
- Network members (individuals or organizations) work to improve institutional design and administration of organizations within the network to improve performance or solve shared problems
- Wide range of collaborative activities
- Activities occur among actors at different levels within organizations
 - High-level administrators and political officials (IGR)

Master of Public Administration Program

Mid/low-level policy professionals (IGM)









Sometimes Efforts to Improve Governance Are...

Intentional

 Organizations get together and consciously try to find ways to improve governance

Emergent

- Organizations are forced to adapt to changing behavior of other organizations or changes in the political, social, or economic environment
- Self organization is common in many complex adaptive systems

Occur in a polycentric network structure

- Behavior is typically voluntary and not legislated from the topdown.
- It isn't purely bottom-up because organizations have power differentials and are at different levels of government outside the cooperative relationship

Master of Public Administration Program

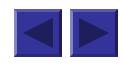






What can be learned from the U.S. experience with the ecosystem-based approach?







What Factors Limit the Transferability of Lessons from the U.S. to the Baltic Sea?

- U.S. has an abundance of government at the federal, state, and local level
- Capacity of state and local governments has expanded greatly since the 1970s
- Problems have become more complex (e.g., habitat restoration, NPS pollution, etc.) and cannot be addressed by single agencies acting alone
- Multiple funding sources at different levels of government
- NGOs are very active in addressing some problems

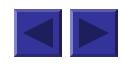




Scale & Boundaries

- Choice of scale and ecosystem boundaries is critical
 - Clear boundaries create a sense of place and a rationale for joint action
 - Ecosystem boundaries rarely correspond to political boundaries
 - Larger scale expands the set of potential problems and the distance between potential collaborators
 - As the number of problems expands so do the number of affected stakeholders
 - This can lead to higher the transaction costs (coordination)
 - The larger the scale the less specificity associated with the resulting policies and actions







Scale & Boundaries

- Should you pick ecosystem boundaries and then identify problems? Do you define problems and then pick boundaries?
 - Ecosystems are a heuristic concept
 - Programs tend to set boundaries and then look for problems
 - May be better to select boundaries that fit the focal problem
 - All problems are not watershed problems some are best addressed at other levels
 - Think holistically but act strategically
- Use nested arrangements in large ecosystems
 - General large scale policies
 - Smaller focused management efforts address problems in greater detail and create addition opportunities for collaboration



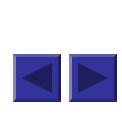




Decision Making Processes

- Need a well managed decision making process
 - Need to find focal problem (s) to create a rationale for joint action
 - Need rules for who is involved, what problems will be addressed, what gets decided, and how it gets decided and then institutionalize the rules
 - Joint decision making and advisory committees are different concepts and should be organized differently
 - Need to consciously find ways to minimize transaction (coordination) costs (real or perceived)
- Decisions are the product of the interaction between science, values, and public policy
 - Group decision making doesn't produce "rational" value optimizing decisions







Science

- Most problems are "wicked" and involve questions of transscience
 - Problem can be defined using language of science but cannot be answered definitively by science
- Important to "nest" science in the decision making process
 - Scientists often have trouble communicating with decisionmakers
 - Information needs of decisionmakers rarely correspond to research interests of scientists
 - Academy often rewards basic rather than applied research
 - Timeframes of research are often out of sync with needs of decisionmakers
 - Many scientists feel uncomfortable participating in political process
- "Sound science" is in the eye of the beholder
 - Even the best science can be politicized





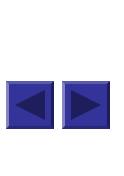


Values

- The public, scientists, administrators, and politicians may frame problems in different ways
 - Need mechanisms to develop a shared understanding of problems and resolve conflicts
- Is the environment really any different than any other forms of social policy?
 - What do you do when there is a disconnect between science and values? Which wins?
 - Is it really possible to separate politics from administration? Should it be separated?







Public Policy

- Science plays an important role in agenda setting
 - Helps elevate items on agendas of elites and sometimes the public
 - Media and policy "entrepreneurs" will use "science" in an attempt to manipulate public opinion
- Science has different roles at other stages of the process
 - Science can shape the discussion of policy options
 - Science can evaluate progress and determine whether programs work
 - But science rarely tells decisionmakers what to do or makes decisions
- Distribution of costs and benefits is important
 - Timing of benefits vs. costs
 - Is the distribution of who benefits and loses diffuse or specific







Importance of Learning

- Regardless of the role of "science" information is at a premium in ecosystem-based programs
 - Scientific vs. time and place information
 - Environmental conditions vs. institutional performance
 - Few true policy experiments or attempts at "adaptive management"
 - Environmental goals/performance targets are still value-based
- Different types of learning occur at different levels
 - *Individual*: managers are smarter and make better "guesses"
 - Organizational: participation in networks leads to innovation adoption, policy change, and collaborative "know how"
 - *Network*: policy oriented learning, epistemic communities
 - Societal: changes in values and expectations, improved understanding of how ecological systems function, improved understanding of "problems"







We also know quite a bit about the strategies used to implement ecosystem-based management programs...







General Techniques for Managing Intergovernmental Relations (IGR)

• Grants management

 Intergovernmental grants system creates a wide range of opportunities to manage intergovernmental relationships

Mandates

Different types of mandates are frequently used to manage IGR

Regulations

- Regulations and other legal requirements are often used to manage IGRs (e.g., GPRA)
- Actions of political and governmental leaders
- Create coordinating institutions (e.g., council of governments)







Strategies for Improving Ecosystem Governance

- Collaborating to get things done (action sets)
 - Coping and adjusting arrangements
 - Direct Action
 - Leveraging resources & capacity building
- Building, managing, and reconfiguring networks
 - Interorganizational planning
 - Developing shared priorities and policies
 - Creating collaborative/network organizations
 - Performance management systems



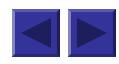




Growing Research on Collaboration and Networks

- **Reasons why organizations collaborate:**
 - Rational: Self-interest, acquire resources, reduce transaction costs, political pressure
 - *Institutional*: participants come to view as collaboration as being a preferred course of action for solving joint problems
- Important to remember that participants are typically autonomous and retain independent decision-making powers
 - Cannot be forced to participate in collaborative efforts
 - Social mechanisms such as communication, relationships (trust), mutual interests, and reputation govern these activities rather than formal authority







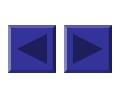


Collaboration

- Any joint activity by two or more organizations intended to increase public value by working together rather than separately
 - Interactive process involving an autonomous group of actors who use shared rules, norms, or organizational structures
- Collaboration is a particular type of network relationship frequently used to
 - Solve problems, reach agreement, undertake joint actions, share resources, improve service delivery, etc.
 - Occurs at the operational, policy making, or institutional levels





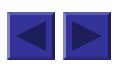


Coping and Adjusting Arrangements

- Common activity is personal contacts that
 - Seek advice, information, or approval from other agencies
 - Understand administrative interpretations of rules and procedures
- **Bargaining and negotiations**
 - Seek waivers or exceptions to program requirements or regulations on a temporary or permanent basis
 - Resolve differences or reach agreement on courses of action
 - Establish acceptable norms of agency behavior
- Setting up model or pilot programs to diffuse innovations
 - May operate outside existing standards, rules, or regulations









Direct Action to Address Ecosystem Problems

- Coping and adjustment is often used to plan, organize, and implement collaborative activities
- Collaborate on actions that *directly* improve environmental conditions
 - Install, upgrade, or replace BMPs or other environmental infrastructure (e.g., sewers, stormwater detention ponds, drinking water, etc.)
- Collaborate on actions that *indirectly* improve environmental conditions
 - Environmental education, permitting, enforcement, etc.





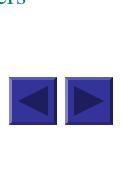


Leverage Resources

- Using direct grants, loans, bonds, tax exemptions, and other financial instruments in creative ways
 - Combining funding to accomplish more than can be accomplished by working alone
- Combining and deploying other resources
 - Information, legal authority, staff, equipment, office space, etc.
 - Utilize economies of scale to take advantage of technical specialization
- Relying on nongovernmental organizations for service delivery
 - Nonprofits increasing are government service providers







Building and Managing IONs

- Interorganizational networks (IONs)
 - Set of organizations bounded by a common orientation such as a policy area, problem, type of service delivery, or geographic area (e.g., watershed or ecosystem)
 - Governance networks include both governmental and nongovernmental organizations
 - As scale increases so do the range of problems and potential organizations involved - this can increase transaction costs
- Important to recognize that there are multipleoverlapping networks involved in ecosystem governance







Interorganizational Planning

- Common strategy (e.g., used by many ecosystembased programs)
 - Incentives like planning/implementation funding or authority often used to encourage participation
- Many problems cross jurisdictional boundaries, are complex, and involve a wide range of competing values
 - Use task forces, work groups, committees, or other mechanisms to plan at the network level
 - Decisions are made collectively rather than individually
 - Broad participation by governmental, NGOs, and the public is common



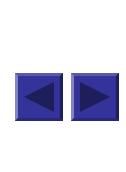




Shared Priorities and Policies

- Developing shared priorities and policies
 - There are many legitimate objectives and competing views about how to solve environmental problems or manage natural resources
- Provides a steering function that
 - Improves communication between actors
 - Coordinates actions in the absence of a centralized coordinator
 - Integrates policies across different organizations
 - Improves decision making and resource allocation by the network
 - Improves accountability
- Should focus on defining problems and developing shared priorities and policies
 - Formal or informal shared norms







Collaborative Organizations

- Collaborative organizations come in a variety of forms and go by different names
 - Informal citizen-based structures that function as a special interest group
 - Agency-based organizations whose membership consists of other organizations
 - Partnerships, coalitions, alliances/strategic alliances, consortiums, network brokers, and network administrative organizations
- Perform a variety of functions such as
 - Convener, catalyst for action, conduit for information, advocate, organizer, funder, technical assistance provider, capacity builder, partner, dispute resolver, facilitator



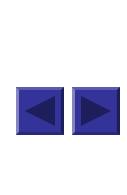




Performance Management Systems

- Performance management systems combine
 - Performance measures
 - Monitoring of environment and program performance
 - Reporting processes
- Used for many purposes at the network level
 - Evaluation or accountability of programs
 - Steering, coordinating, and setting priorities for networks
 - Motivating network members to take actions that advance shared goals, objectives, or policies
 - Promoting and celebrating progress by network participants
 - Encouraging learning
 - Raises questions of competing interests and values

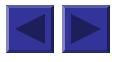






What are some challenges associated with using these strategies to improve ecosystem governance?







Strategies are Constrained By...

Financial - intergovernmental grant system

- Lack of local control over what gets funded: The one who controls resources sets priorities – this occurs at the federal/state level rather than the network level (e.g., watershed, coastal zone, etc.)
- *Distributional problems*: implementation funding is often treated as "green pork"
- Need to be systematic over long time periods: Hard to systematically solve problems when priorities change frequently and there is no budgetary stability over long time periods
- Administrative Costs: Grants management can be complicated for collaborative projects
- Flexibility in using grants: need slack resources to participate in collaborative activities but legislatures/agencies provide limited discretion in how resources are used









Strategies are Constrained By . . .

Legal Constraints

- Federalism, separation of powers, due process, etc.
- Division of legislative responsibility
- Divisions of jurisdictional authority (federal, state, local)

• Bureaucratic Constraints

- Organizations promote stability and often resist change
- Organizations are designed to protect competing interests
- Turf guarding by individuals, agencies, and levels of government is common
- Differing professional training, social norms and values, histories, capacities, and organizational cultures across organizations







Strategies are Constrained By . . .

Context matters:

- Physical environment: size, location, relative isolation, visible boundaries, proximity of organizations
- Political environment: trends include performance measures,
 reinvention, resource shortages, shifting local politics, etc.
- **Socioeconomic environment:** are there local resources to support implementation?
- Institutional environment: institutional ecosystem creates opportunities and constraints on joint action
- Local culture: rural vs. urban, nature of the problems, local preference for specific policy solutions
- Situational histories: particularly previous governance efforts, history of organizational conflicts







Human Dimension

Disposition and skills of implementors

- Staff/organizations may not like working together
- Staff/organizations may lack skills to participate effectively or manage network processes

Turf guarding as a result of real or perceived

- Threats to job security/career enhancement
- Challenges to professional expertise
- Loss of policy direction or undermining agency priorities
- Anxiety over accountability
- Conversely, collaboration can create and expand turf







Human Dimension

• Importance of trust and social norms

- Trust is an important governance mechanism that lowers transaction costs and promotes efficient resource exchanges
- Trust occurs at the individual, organizational, and network level
- Produced by an interactive, on-going process that builds trust and personal relationships through repeated interactions
- While it builds slowly, it is destroyed quickly
- Needs to be maintained over time or it will erode





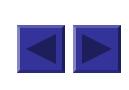


Human Dimension

- Leadership is critical to initiate, maintain, and expand collaborative processes involved in ecosystem-based management
 - Entrepreneurs: View programs as a way to attract new resources or elevate problems on federal/state agendas
 - Coordinators: Someone has to call meetings, provide a central point of contact, and keep the effort going as interest ebbs and flows
 - Facilitators: Unclear if outside facilitators are necessary but someone has to help resolve disputes
 - Fixer, broker, or devil's advocate: find opportunities for joint action, keeps participant's "eye on the ball", keeps the group grounded in practical and political realities
 - Champions: Strong advocate for particular courses of action who gets others to follow

Master of Public Administration Program







Resources

- It takes time, money, equipment, staff, technical expertise, and legal authority to get things done
 - If resources are distributed among organizations it creates complementary relationships and incentives for joint action
- Slack resources are important
 - If partners contribute nothing more than staff to attend meetings,
 then it is unlikely the group can accomplish much
 - Some projects require capital, others require staff, equipment,
 etc. that can be allocated to support network activities
 - Organizations with slack resources may be more likely to make investments in relation-specific assets



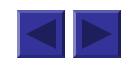




Resources

- Problem occurs when there is a heavy reliance on external funding
 - Funding agency sets priorities rather than ecosystem-based management effort
- Stability and dedicated funding source is important
 - Allows participants to plan and budget with confidence
 - Reduces transaction costs related to finding funding
 - Facilitates repeated interactions and implementation efforts over long time periods to maintain trust
 - Allows long-term systematic approach to avoid "random acts of environmental kindness"







Accountability

- Accountability is a fundamental principle of public administration
 - For what? To whom?
 - Internal vs. external, formal vs. informal mechanisms
- Accountability is a "two-edged" sword
 - There is a constant tension between autonomy and accountability
 - Collaboration can often be used to create peer pressure at the political, professional, and individual level that stimulates action
 - Too much accountability creates disincentives for organizations to participate in joint action







Some other interesting observations when ecosystem-based management is viewed from an institutional perspective . . .









Inertia & Bandwagon Effects

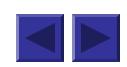
• In ecosystem-based management programs it is common to find that

- Initial collaborative efforts are slower than expected
- They then increase in scope and number as participants gain experience and learn how to work together or
- They decline further as enthusiasm and resources diminish,
 participants are unable to overcome their differences, or they are
 unable to find ways to work together

Collaborative Inertia

- Participants underestimate the time and effort required to build relationships and trust – precursors to joint action
- Takes time to plan and organize efforts, secure necessary resources, and reach agreement on a course of joint action







Inertia & Bandwagon Effects

Bandwagon effects

 Once a threshold level of success is achieved, efforts build momentum, pick up speed, gain new members and resources, and expand to address new issues and problems

Advice for practitioners

- Gradually scale up efforts over time to facilitate learning
- Start with issues where there is strong support, build on early successes, and expand efforts to other issues/problems over time
- Enlarge "shadow of the future" so there is reason for continued interaction
- Trust builds slowly, can be destroyed quickly, and it must be maintained







Institutional Evolution

Co-evolution/co-adaptation of institutions

- Institutions continuously adapt and change to each other as well as changes in society and the environment
- Most change is incremental but sometimes there are periods marked by profound changes – "punctuated equilibrium"
- Changes can be symbiotic one agency implements another's policies
- Reframing of problems that motivate collective action due to learning and changing societal values – leads to self-organizing (Internal)
- Cycles of planning & institutional changes introduced from outside the watershed – new government program, law suit, etc. (External)







Institutional Change

Intentional changes

- Actions/directions of those inside/outside the network
- Changes in constitutional level rules can impose changes on collective-choice/operational level rules

• Emergent changes

Organizations adapt to changing behavior of other organizations
 in the network and in response to what they learn

• Path-dependent quality

 Important moments of choice that constrain and guide subsequent changes to institutional arrangements

Second law of thermodynamics doesn't hold

 Most change is incremental and evolves towards greater complexity and functional specialization in the governance system







Adaptive Management

- Use of true "adaptive management" is limited
 - Lots of constraints on its use
 - Reluctance to revise plans even when they get out of date
 - Implementation often follows a learning by doing but the problem then becomes one of accountability
- Use performance measures and reporting processes to encourage learning
 - Lots of examples
 - This policy-oriented learning takes place over longer timeframes
- Best thought of as a management philosophy
 - Encourages policy-oriented learning and embraces organizational change and innovation







Summary & Conclusions

- Efforts to improve ecosystem governance are not rocket science . . . It's a lot harder
 - Governance challenges are as formidable as the scientific
 - Institutional system is growing more complex and will be resistant to simplification or efforts to "centralize" coordination by adding additional layers of "coordinators"
- Important to understand the "ecology of governance"
 - The unique contextual setting, tradeoffs among problems, and how institutions function and interact
 - Avoid quest for the single comprehensive plan focus on implementation because it creates environmental improvements
 - Look for strategic opportunities to improve ecosystem governance – don't separate planning from implementation
 - Think holistically, act strategically







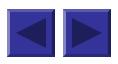
Summary & Conclusions

Avoid the "centralized is best" mindset

- Applies to both planning and implementation
- Tendency to try and manage all activities using one large committee or program
- By way of contrast, you could use series of targeted efforts involving only the actors need to complete the task
- This polycentric approach can reduce transaction costs, increase flow of information, and allows potential collaborators to negotiate directly with one another
- Don't confuse "centralization" with "coordination" or "integration"
- Fragmentation, duplication, overlap, and competing priorities are not always "bad" things









Summary & Conclusions

- Wide range of additional skills required to manage the collaborative processes associated with ecosystembased programs
 - These aren't the typical skills taught in a marine/environmental science or marine/environmental policy curriculums
 - Tendency to promote our best scientists/technical specialists and make them "managers" but they don't have management training
 - How do we provide the next generation of ecosystem mangers with the professional training needed to work within increasingly complex governance arrangements?







Questions?





