

Cumulative Final Exam Review & Information

Remember - exam starts at 8am sharp and
once 1st person leaves no one else may begin the exam.

Study Guide - key topics

Chapter 1 – Quantitative vs Qualitative Def. of interpersonal communication, dimensions of communication, metacommunication, competent communicator, computer mediated communication, transactional model of communication, principles/misconceptions

Chapter 2 – Self-concept, public/private selves, self-fulfilling prophecies, changing your self concept, impression management

Chapter 3 – Perception process, influences on perception, empathy, perception checking

Emotions – Definition, causes, debilitating/facilitative

Chapter 5 – Rules, various semantic misunderstandings, impacts, gender, I-language

Chapter 6 – Definition, characteristics, functions, types

Chapter 8 – Why form relationships, Knapp's stages, dialectical tensions

Chapter 9 – Intimacy, Self-disclosure, Confirming/Disconfirming messages,

Chapter 10 - Communication climate, Gibb's categories, criticism, clear message format

Chapter 11 – Definition of conflict, conflict styles, conflict in relational systems, anger

Trust – definition

Everyday Interactions – first day of class; entire lecture

Relational Transgressions – reserve reading – types of transgressions, forgiveness, strategies for the transgressor

Karen Thompson's lecture

Jerry Bagnell's lecture

Anita McDaniel's lecture

Michael Mattis'

Adam Tate's lecture

Exam

72 Total Questions (21 true/false)