

Enabling Pop-up Windows in Google Chrome

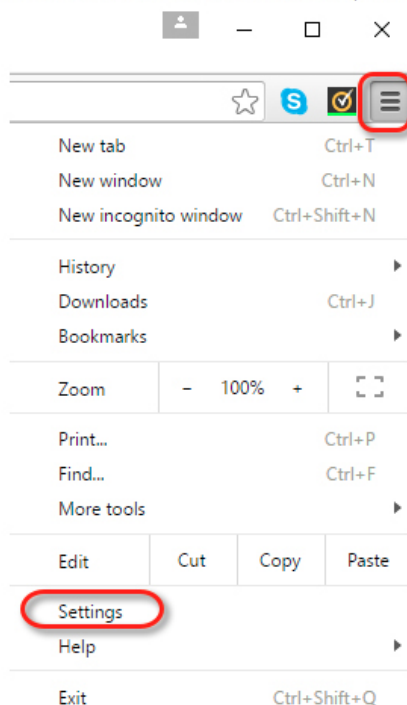
Pop-ups must be allowed in your web browser and other installed pop-up blocking programs including third-party toolbars (e.g., Google, Yahoo!, AOL) for Cengage Learning sites to display course content, important messages, and Help.

Note: Pop-ups can also be blocked by add-on toolbar software such as Google Toolbar, Yahoo! Toolbar, and AOL Toolbar. Refer to the sections below to enable pop-ups for these programs. For other pop-up blocking software, including security software, installed on your system consult the software's help documentation for instructions on allowing pop-ups.

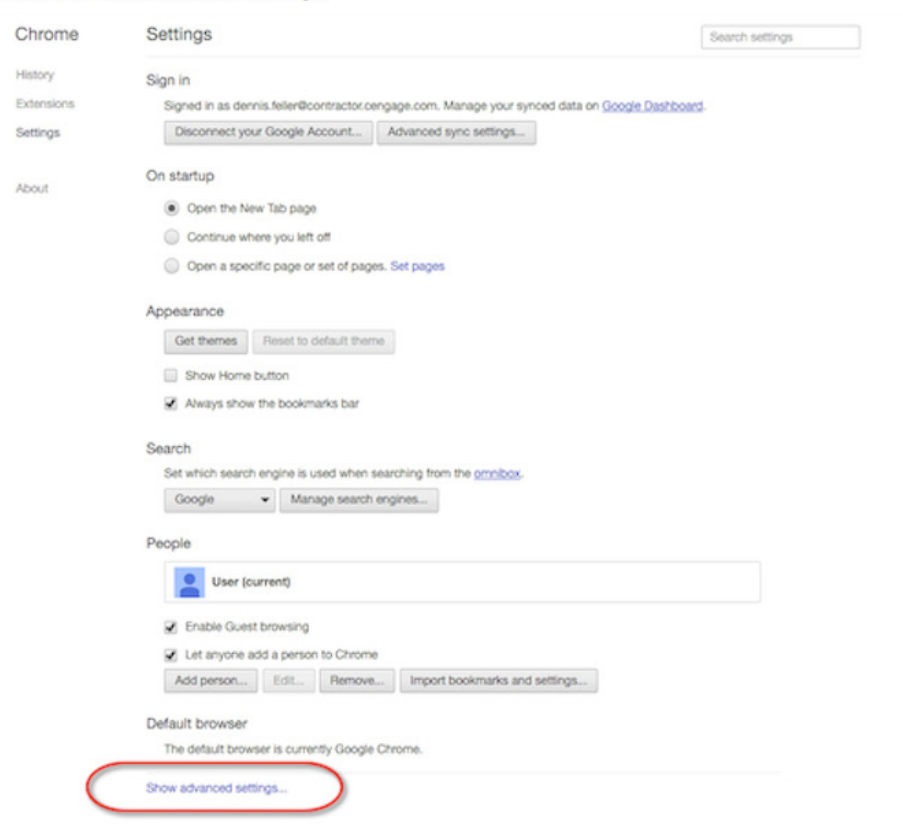
To allow pop-ups in Google Chrome for Cengage Learning
Using the Yahoo! Toolbar
Using the AOL Toolbar

To allow pop-ups in Chrome for Cengage Learning

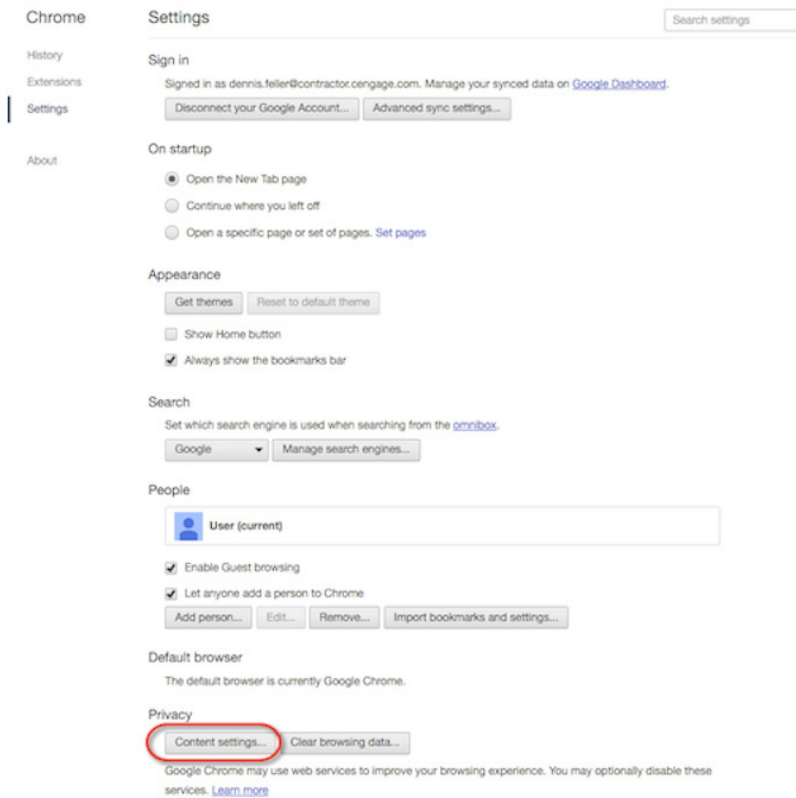
1. Click the **Chrome menu** on the browser toolbar, then select **Settings**.



2. Scroll Down and Click **Show advanced settings**.



3. In the "Privacy" section, click the **Content settings** button.



4. Scroll down to the "Pop-ups" section, click **Manage exceptions....**

Content settings

Handlers

- ☒ Allow sites to ask to become default handlers for protocols (recommended)
- ☐ Do not allow any site to handle protocols

Manage handlers...

Plugins

- ☐ Run all plugin content
- ☒ Detect and run important plugin content (recommended)
- ☐ Let me choose when to run plugin content

Manage exceptions...

[Manage individual plugins...](#)

Pop-ups

- ☐ Allow all sites to show pop-ups
- ☒ Do not allow any site to show pop-ups (recommended)

Manage exceptions...

Location

- ☐ Allow all sites to track your physical location

Done

5. In the "Hostname pattern", type the pattern of your Learning Management System. `[*].cengage.com`, then press **Done** to save your changes.
(i.e. the URL of the website you logged into before attempting to access this content).

Often these names will follow the convention `'imsname'.'schoolname'.edu` (E.g. `[*].carnegiemellon.edu`).

The URL pattern will appear in the list of exceptions.

Pop-up exceptions

Hostname pattern	Behavior
<input type="text" value="[*].cengage.com"/>	Allow

[Learn more](#) Done

For more information you can visit:
<http://support.google.com/chrome/bin/answer.py?hl=en&answer=95472a>

To allow pop-ups from Cengage Learning using the Yahoo! Toolbar

* The Yahoo! Toolbar does not support enabling/disabling popup windows for Chrome. This is an example Yahoo Toolbar:



For more information you can visit:
http://help.yahoo.com/tutorials/tb8/tb/tb_popup3.html

To allow pop-ups from Cengage Learning using the AOL Toolbar

The AOL Toolbar does not support enabling/disabling popup windows for Chrome. This is an example AOL Toolbar:



Enabling Pop-up Windows in Internet Explorer

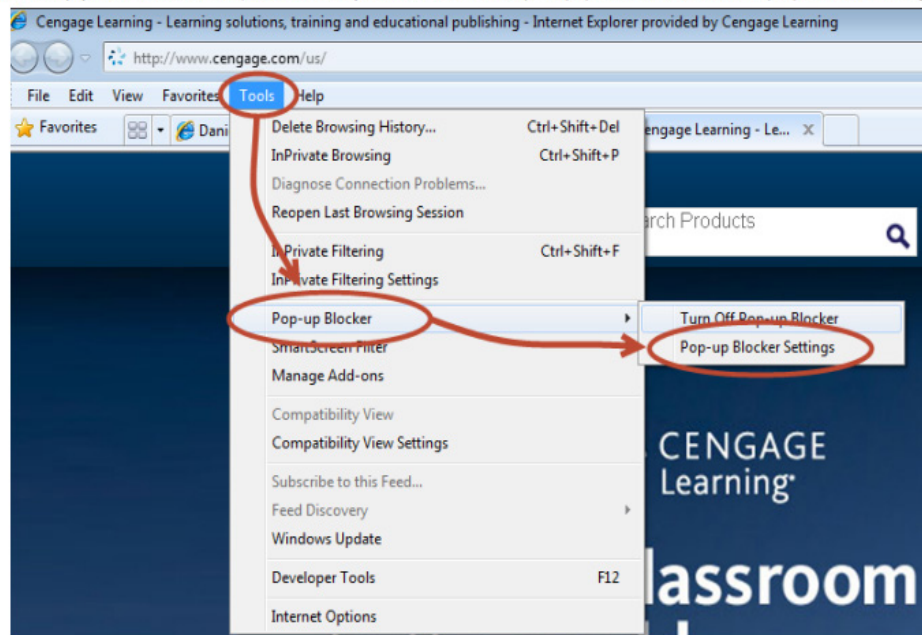
Pop-ups must be allowed in your web browser and other installed pop-up blocking programs including third-party toolbars (e.g., Google, Yahoo!, AOL) for Cengage Learning sites to display course content, important messages, and Help.

Note: Pop-ups can also be blocked by add-on toolbar software such as Google Toolbar, Yahoo! Toolbar, and AOL Toolbar. Refer to the sections below to enable pop-ups for these programs. For other pop-up blocking software, including security software, installed on your system consult the software's help documentation for instructions on allowing pop-ups.

To allow pop-ups in IE for Cengage Learning
Using the Google Toolbar
Using the Yahoo! Toolbar
Using the AOL Toolbar

To allow pop-ups in IE for Cengage Learning

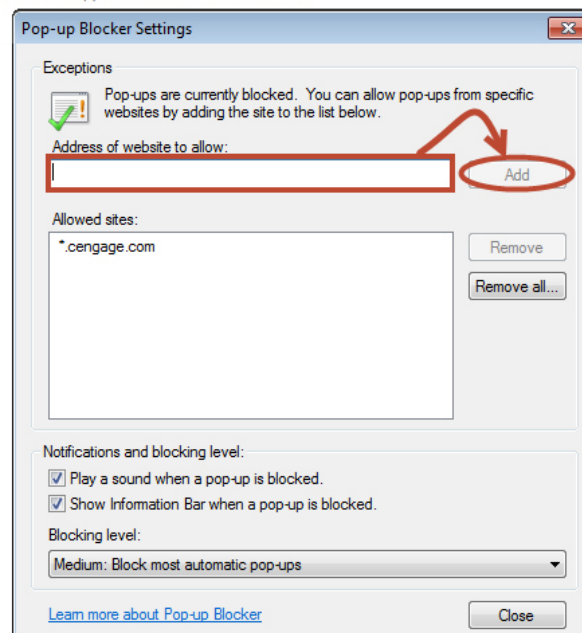
1. Go to **Tools**(if you do not see Tools, press the Alt key to show the menu bar)> **Popup Blocker** and Select **Pop-up Blocker Settings**.



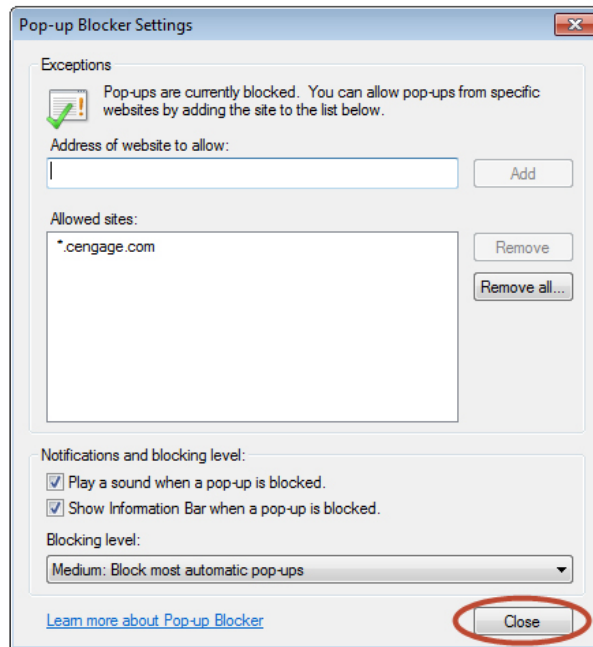
2. In the **Address of web site** field, type the name of the site hosting your Learning Management System (i.e. the URL of the website you logged into before attempting to access this content).

Often these names will follow the convention 'lmsname'.schoolname'.edu (E.g. *.carnegiemellon.edu). Then click **All**

The URL will appear in the list of allowed sites.



3. Click **Close**.



To allow pop-ups from Cengage Learning using the Google Toolbar

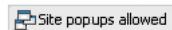
Google toolbar includes pop-up blocking. This is an example of Google Toolbar:



1. Click the Popup blocker button on the Toolbar.



2. The button's icon should change from 'Popups blocked' to 'Popups allowed'.



If you allow pop-ups for the Cengage Learning website, the Pop-up Blocker saves your preference for future visits and adds the site to an 'Allowed sites' list. The next time that you visit Cengage Learning website, the Pop-up Blocker will continue to allow pop-up windows to appear.

For more information you can visit:

<https://support.google.com/toolbar/answer/9171?hl=en&topic=1727239&ctx=topic/a>

To allow pop-ups from Cengage Learning using the Yahoo! Toolbar

The Yahoo! Toolbar includes pop-up blocking. This is an example Yahoo Toolbar:



1. From the **Pop-Up Blocker** menu on the Toolbar, select **Always Allow Pop-Ups From**.



The Pop-Up Blocker window opens.

2. Select ***.cengage.com** from the list of sources of recently blocked pop-ups at the top of the window, then click **Allow**.

3. Confirm your selection by clicking **OK**.
The URL appears in the list of allowed sources.

4. Click **Close**.

To allow pop-ups from Cengage Learning using the AOL Toolbar

The AOL Toolbar includes pop-up blocking. This is an example AOL Toolbar:



1. Click **Settings** on the AOL toolbar.
2. Click **Pop-Ups** in the **Essentials** tab.
3. In the **Web Pop-Ups** tab of the **Pop-Up Control Settings** window select **Allow Web pop-ups from these sites**.
4. Enter ***.cengage.com**
5. Click **Add**.
6. Click **Save**.

For more information you can visit:
http://help.aol.com/help/product/aol_toolbar/

Enabling Pop-up Windows in Firefox (Windows)

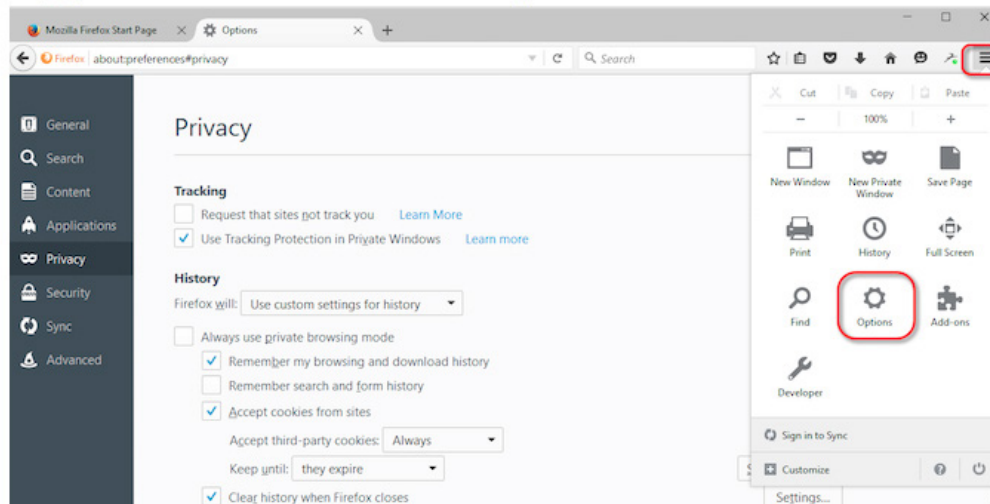
Pop-ups must be allowed in your web browser and other installed pop-up blocking programs including third-party toolbars (e.g., Yahoo!, AOL) for Cengage Learning sites to display course content, important messages, and Help.

Note: Pop-ups can also be blocked by add-on toolbar software such as Yahoo! Toolbar, and AOL Toolbar. Refer to the sections below to enable pop-ups for these programs. For other pop-up blocking software, including security software, installed on your system consult the software's help documentation for instructions on allowing pop-ups.

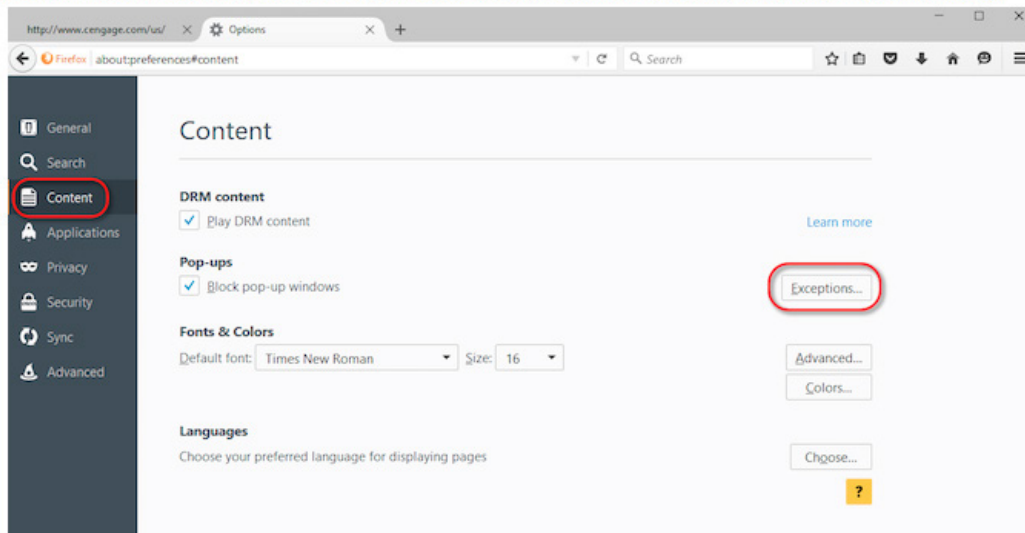
To allow pop-ups in Firefox for Cengage Learning
[Using the Yahoo! Toolbar](#)
[Using the AOL Toolbar](#)

To allow pop-ups in Windows Firefox for Cengage Learning

1. On the top right of the browser click the **Menu button** then click the **Options** icon.



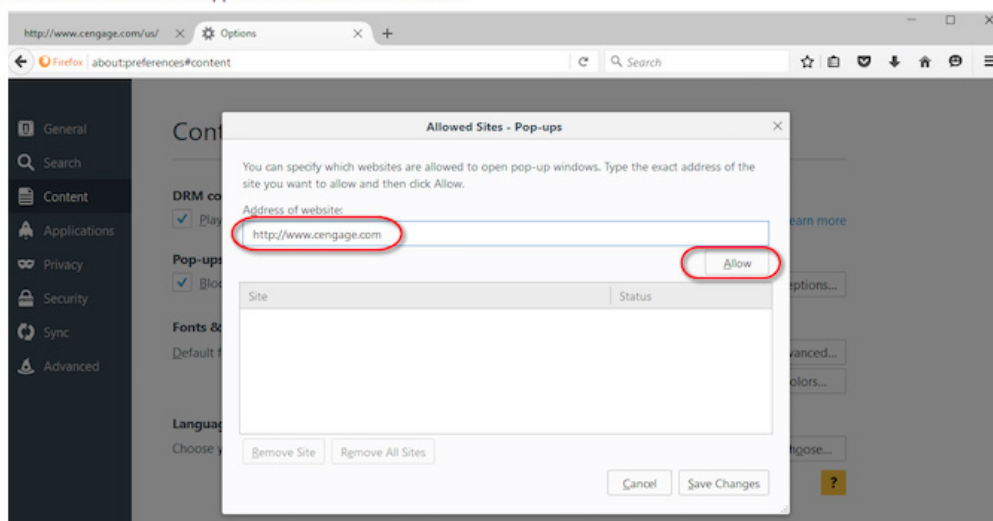
2. Click **Content** and leave the **Block pop-up windows** box checked, then click the **Exceptions...** button to the right of that option.



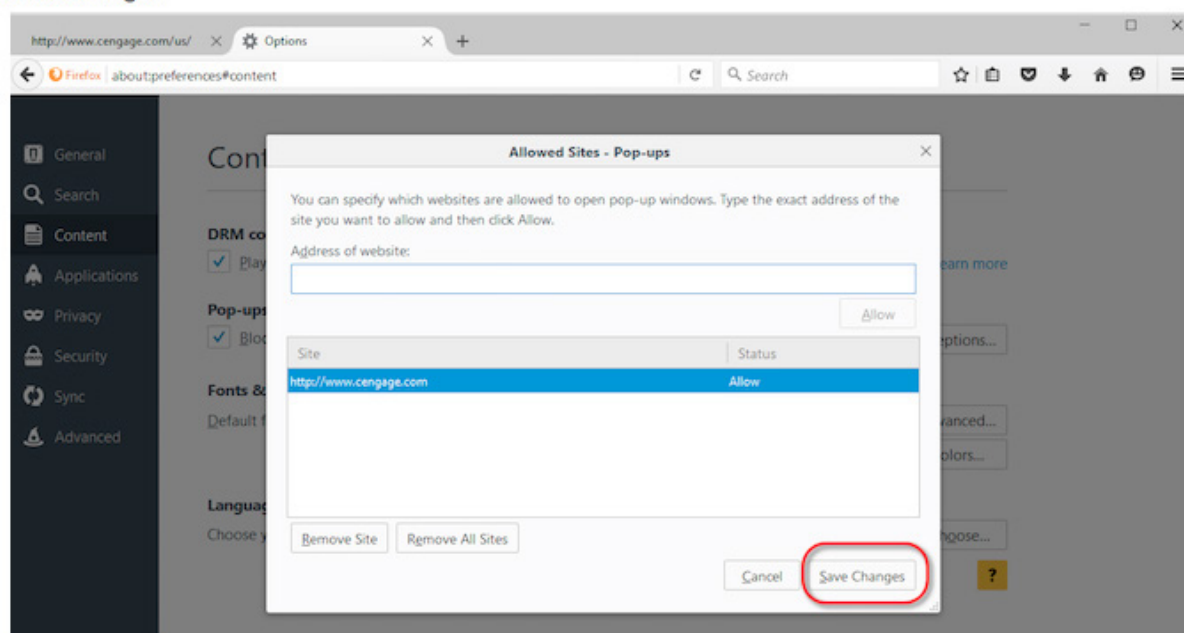
3. In the **Address of web site** field, type the name of the site hosting your Learning Management System (i.e. the URL of the website you logged into before attempting to access this content).

Often these names will follow the convention '**imsname**'.**schoolname**'.edu (E.g. *.carnegiemellon.edu). Then click **Allow**.

Click **Allow** and the URL will appear in the list of allowed sites.



4. Click Save changes



For more information you can visit:

<http://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting>

To allow pop-ups from Cengage Learning using the Yahoo! Toolbar

* The Yahoo! Toolbar does not support enabling/disabling popup windows for Firefox. This is an example Yahoo Toolbar:



For more information you can visit:

http://help.yahoo.com/tutorials/tb8/tb/tb_popup3.html

To allow pop-ups from Cengage Learning using the AOL Toolbar

The AOL Toolbar does not support enabling/disabling popup windows for Firefox. This is an example AOL Toolbar:



For more information you can visit:

http://help.aol.com/help/product/aol_toolbar/

Enabling Pop-up Windows in Firefox (Mac)

Pop-ups must be allowed in your web browser and other installed pop-up blocking programs including third-party toolbars (e.g., Yahoo!, AOL) for Cengage Learning sites to display course content, important messages, and Help.

Note: Pop-ups can also be blocked by add-on toolbar software such as Yahoo! Toolbar, and AOL Toolbar. Refer to the sections below to enable pop-ups for these programs. For other pop-up blocking software, including security software, installed on your system consult the software's help documentation for instructions on allowing pop-ups.

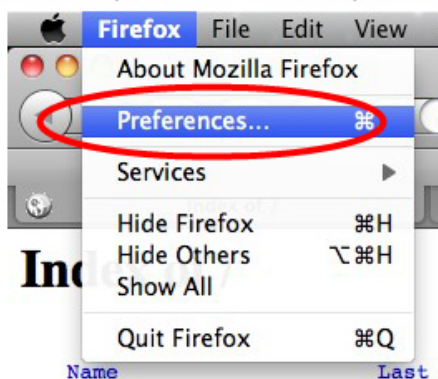
[To allow pop-ups in Firefox for Cengage Learning](#)

[Using the Yahoo! Toolbar](#)

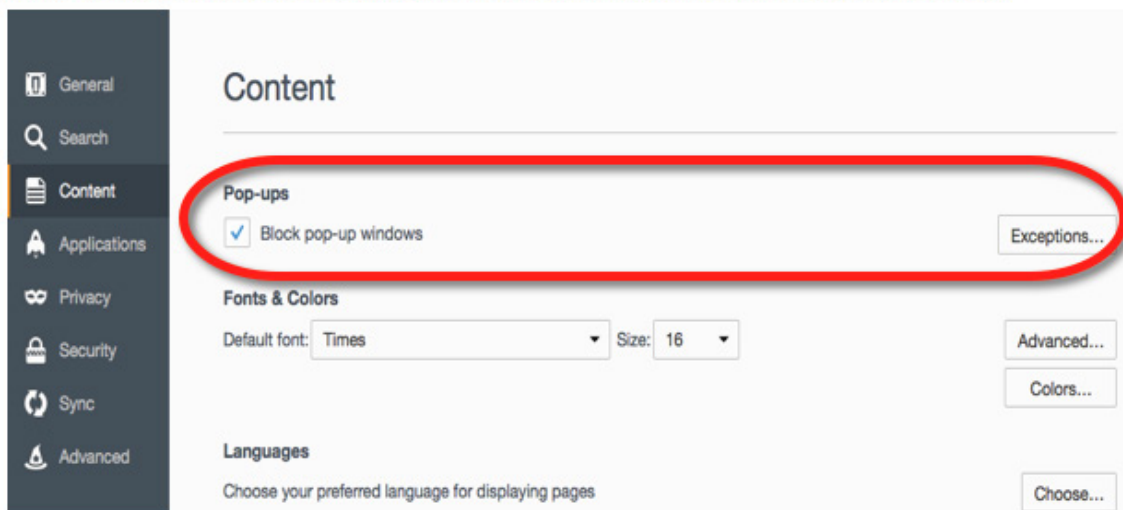
[Using the AOL Toolbar](#)

To allow pop-ups in Mac Firefox for Cengage Learning

1. On the menu bar, click on the **Firefox** menu, then Select **Preferences**.



2. Leave the **Block pop-up windows** box checked, and click the **Exceptions** button to the right of that option.



3. In the **Address of web site** field, type the name of the site hosting your Learning Management System (i.e. the URL of the website you logged into before attempting to access this content).

Often these names will follow the **convention** 'lmsname'.'schoolname'.edu (E.g. *.carnegiemellon.edu). Then click **Allow**.

The URL will appear in the list of allowed sites.

Allowed Sites - Pop-ups

You can specify which web sites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of web site:

Allow

Site	Status
www.example.com	Allow

Remove Site Remove All Sites

To allow pop-ups from Cengage Learning using the Yahoo! Toolbar

* The Yahoo! Toolbar does not support enabling/disabling popup windows for Firefox. This is an example Yahoo Toolbar:



For more information you can visit:

<https://help.yahoo.com/kb/helpcentral>

To allow pop-ups from Cengage Learning using the AOL Toolbar

The AOL Toolbar does not support enabling/disabling popup windows for Firefox. This is an example AOL Toolbar:



For more information you can visit:

http://help.aol.com/help/product/aol_toolbar/

Enabling Pop-up Windows in Safari

Pop-ups must be allowed in your web browser and other installed pop-up blocking programs including third-party toolbars (e.g., Yahoo!, AOL) for Cengage Learning sites to display course content, important messages, and Help.

Note: Pop-ups can also be blocked by add-on toolbar software such as Yahoo! Toolbar, and AOL Toolbar. Refer to the sections below to enable pop-ups for these programs. For other pop-up blocking software, including security software, installed on your system consult the software's help documentation for instructions on allowing pop-ups.

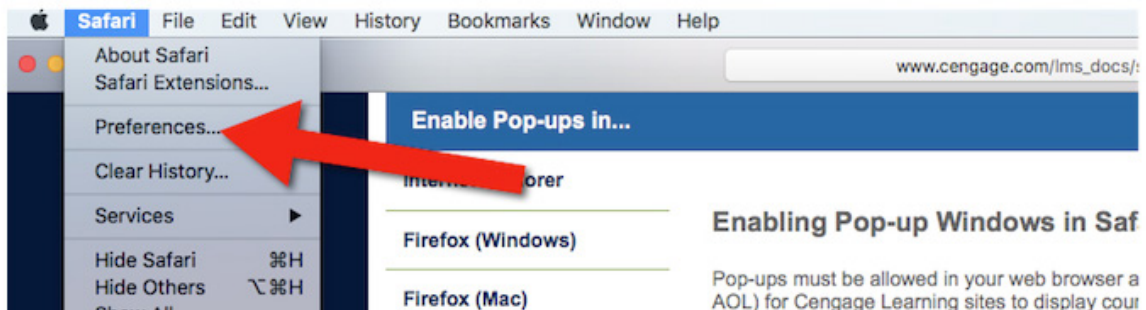
To allow pop-ups in Safari for Cengage Learning

Using the Yahoo! Toolbar

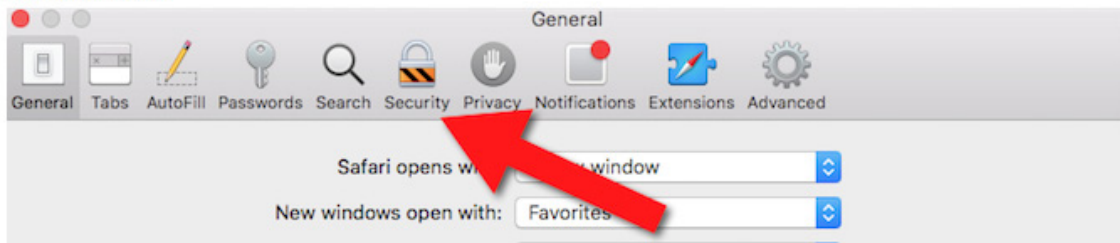
Using the AOL Toolbar

To allow pop-ups in Safari for Cengage Learning

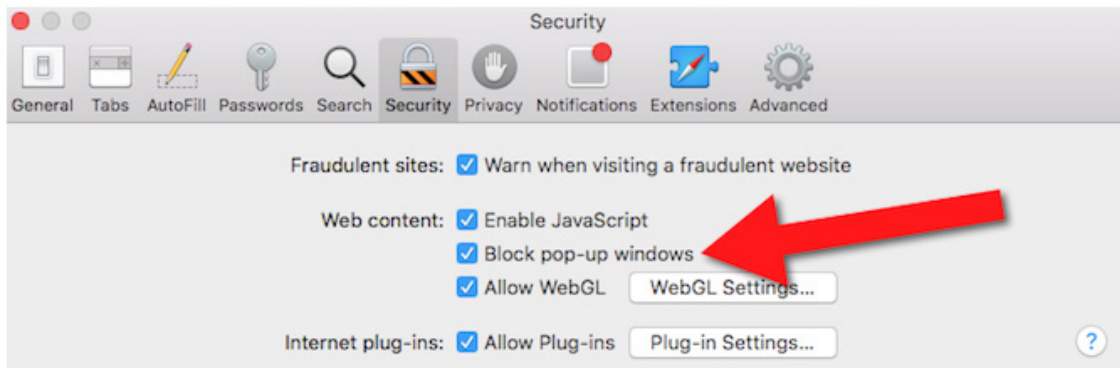
1. In Safari, open the **Safari** menu and select **Preferences**.



2. Click the **Security** tab.



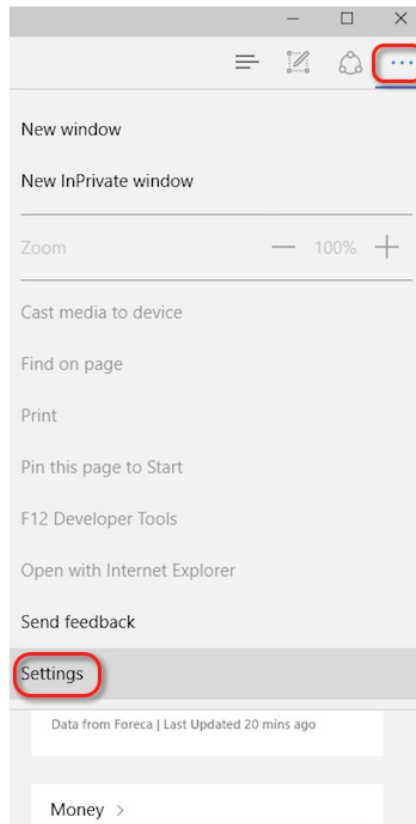
3. Ensure **Block Pop-up windows** is not checked.



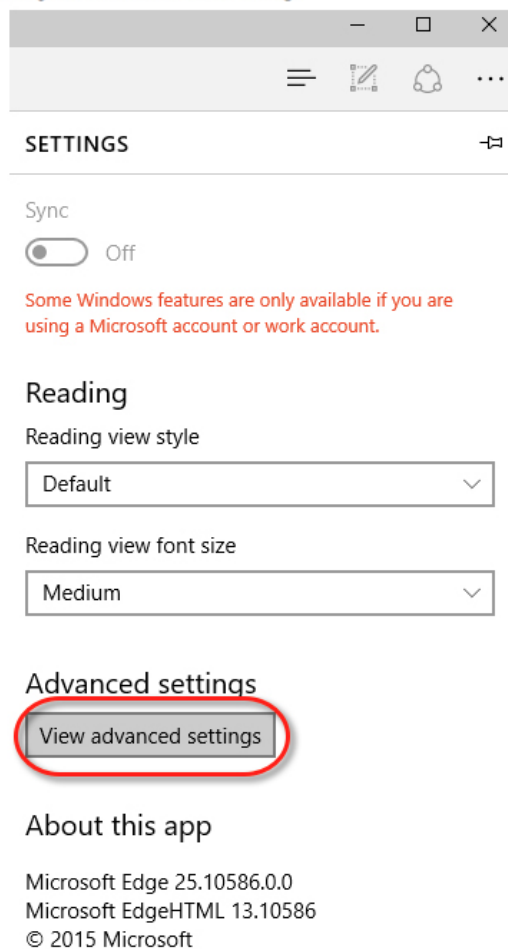
Enabling Pop-up Windows in Microsoft Edge

Pop-ups must be **allowed** in your browser for Cengage Learning

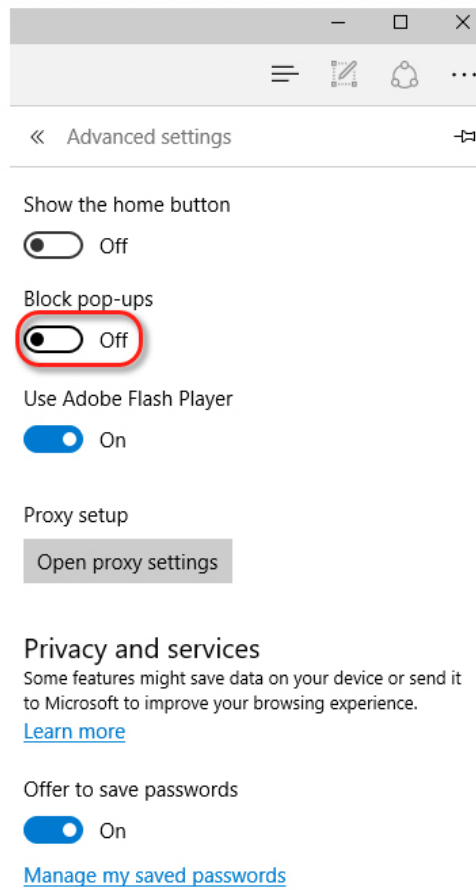
1. In Microsoft Edge, at the top right of the browser, select the **3 dots** then select **Settings**.



2. In Settings select **View advanced settings**



3. Under "Block pop-ups", click the slide bar to turn **Off** pop-up windows



4. **Note:** You will need to close then reopen Edge before your changes will take affect.